

## **Personalized Training: Terms and Conditions**

The following terms and conditions apply to the Personalized Training (“Service”) provided by Ackuretta.

Please read them carefully. If purchased through the official Ackuretta website, by clicking the “Accept” button you agree to the terms and conditions of this agreement.

### **1. Service Content**

The Service is provided by the instructor for support and educational purposes only. The Service provided must be in accordance with the description set out on the Ackuretta webpage. Services content must be agreed upon with the instructor prior to starting a session.

By selecting a specific Service, you acknowledge that this Service shall meet your requirements. Purchasing and completing the Service does not guarantee that you will obtain specific printing results. Ackuretta is not responsible for any results obtained during or after a session.

We reserve the right to alter or withdraw any of the Services described on the official Ackuretta website without prior notice.

### **2. Service Schedule**

A Service session must be completed entirely during the scheduled time slot, and cannot be divided into multiple sessions. The instructor shall conduct the session on the specified date and time that the participant selected at least 2 business days before the session.

If the course is postponed or canceled, the instructor will inform the participants beforehand.

A Service session may be postponed if Ackuretta acknowledges this change at least 1 business day prior to the session. If the session is interrupted due to circumstances such as an internet issue, electricity problem, or emergency, it may be rescheduled or canceled at the instructor's discretion.

### **3. Participation**

The course is open to participants who have registered and paid the service fee. Participants must have access to a reliable internet connection and the necessary technology to participate in the course. If the session will make use of any devices that are part of Ackuretta's printing solution, participants are advised to prepare such devices beforehand.

### **4. Recording and Reproduction**

Participants are not permitted to record or reproduce the Service session content in any shape or form, including audio or video recordings or screenshots.

### **5. Confidentiality**

All Service content is confidential and shall not be shared with anyone outside the Service. Ackuretta instructors keep participant information and information shared during the session private and confidential.

### **6. Copyright**

All course content, including but not limited to materials, videos, and audio, is the property of Ackuretta and is protected by copyright laws. Participants are not permitted to use the materials for commercial or non-commercial purposes without the express written consent of the instructor.

### **7. Refunds**

The course fee is non-refundable. In exceptional cases, such as technical issues that prevent participation, the instructor may offer to reschedule the course or offer credit for future courses.

### **8. Liability**

The instructor is not responsible for any damages, losses, or injuries that may occur during or as a result of the Service.

## **9. Dispute Resolution**

Any dispute arising from or related to the Service shall be resolved through arbitration in accordance with the laws of the jurisdiction of Taiwan (R.O.C.).

## **10. Continuing Education Credits**

Participants may be eligible for continuing education credits for completing designated courses. In such cases, the instructor shall provide a certificate of completion to a participant who has completed any such course.

## **11. Acceptance**

Ackuretta reserves the right to alter these terms and conditions at any time without prior notice. By registering and paying the course fee, the customer acknowledges that they have read and agree to these terms and conditions. The updated document will be available at <https://go.ackuretta.com/personalized-training/terms-and-conditions>.

If you have any questions or concerns, you can contact us at [Ackuretta.com](https://www.ackuretta.com).